

WARRANTY

OUR WARRANTY IS VALID FOR TWO (2) YEARS FROM THE DATE OF PURCHASE AND COVERS ORIGINAL MANUFACTURING DEFECTS. THE WARRANTY PERIOD STARTS FROM THE DATE INDICATED ON YOUR RECEIPT OR SALES SLIP. YOU MAY BE REQUIRED TO PROVIDE PROOF OF PURCHASE WHEN REQUESTING SERVICE.

THE WARRANTY IS NON-TRANSFERABLE AND IS VALID ONLY FOR THE ORIGINAL PURCHASER. IT COVERS THE FREE REPAIR OR REPLACEMENT OF UNUSABLE OR DEFECTIVE PARTS DURING THE WARRANTY PERIOD, SUBJECT TO INSPECTION AND APPROVAL BY LUALDI OR ITS AUTHORIZED REPRESENTATIVE.

NATURAL VARIATIONS IN WOOD COLOR, CHANGES IN TONE CAUSED BY AMBIENT OR ARTIFICIAL LIGHT, SLIGHT DIMENSIONAL VARIATIONS DUE TO HIGH HUMIDITY OR DRY CONDITIONS, AND WOOD GRAIN, KNOTS, OR OTHER NATURAL CHARACTERISTICS OF WOOD PRODUCTS ARE NOT COVERED BY THE WARRANTY.

THE WARRANTY EXCLUDES DAMAGE RESULTING FROM IMPROPER OR NEGLIGENT INSTALLATION, POTENTIAL DAMAGE CAUSED BY ACCIDENTS SUCH AS FALLS, IMPACTS, NATURAL DISASTERS, FIRES, AND, IN GENERAL, ALL DEFECTS NOT ATTRIBUTABLE TO MANUFACTURING DEFECTS IN THE PRODUCT.

SINCE METHODS AND CONDITIONS OF INSTALLATION AND USE CAN AFFECT PRODUCT CONDITIONS AND ARE BEYOND LUALDI'S CONTROL, PROPER STORAGE, HANDLING, USE, AND INSTALLATION ARE CRUCIAL. FAILURE TO COMPLY WITH THESE PROCEDURES WILL VOID ANY WARRANTY PROVIDED BY LUALDI.

FURTHERMORE, THE WARRANTY IS NOT VALID IF PRODUCTS ARE DISASSEMBLED, MODIFIED, OR REPAIRED BY UNAUTHORIZED PERSONNEL. DAMAGE RESULTING FROM POOR MAINTENANCE OR IMPROPER USE OF THE PRODUCT IS NOT CONSIDERED A MANUFACTURING DEFECT.

THE "USE AND CARE INSTRUCTIONS" DOCUMENT OUTLINES THE MAIN PRECAUTIONS TO BE TAKEN. FOR ANY DOUBTS OR ADDITIONAL INFORMATION, WE RECOMMEND CONTACTING THE LUALDI RESELLER WHERE THE PURCHASE WAS MADE. FOR ANY SITUATION NOT EXPRESSLY COVERED BY THIS WARRANTY, LEGAL PROVISIONS SHALL APPLY.